

Make & Receive Calls from Microsoft Teams

Microsoft Teams Direct Routing



What is Direct Routing?

Direct Routing connects Microsoft Teams to the traditional phone network (PSTN). It allows businesses to make, receive and transfer calls to and from Teams like a traditional PBX system, but without the need of having a hosted telephone application or on-premise PBX.

Teams as your Phone System

There are two options for dial tone in Microsoft Teams:

1) Using Direct Routing

Direct Routing lets you retain your existing PSTN or SIP Trunks but also gives you the choice to connect Teams to a variety of telephony providers to route your inbound and outbound phone calls in Teams.

By connecting to Evoke Telecoms SIP Trunks to Teams. Evoke ensures you have reliable voice services together with improved flexibility and support.

2) Using a Microsoft Calling Plan

Microsoft Calling Plans enables Microsoft Teams to be a cloud-based telephony application tightly integrated with the rest of Team's functionality. However, this option offers limited flexibility and can be expensive. Plus, with no dedicated point of contact and limited support to port numbers this process can become tricky, unclear and time consuming.

Leverage the benefits of Evoke Telecoms MS Teams Direct Routing to start to receive & make calls from Microsoft Teams easily, quickly and cost-effectively.

Reliable & Scalable



Years of core up time is expected and delivered by careful engineering & a team dedicated to delivery.

Seamless Migration



Whether you're already using Teams or looking for a phone system, seamlessly migrate your business phone system to Microsoft Teams.

Communicate via Microsoft Teams



Call, chat, video, email, file share and more all from one unified platform. Work remotely without the feeling of being remote.



evoke telecom
making communication work

The Benefits of Evoke Telecoms Teams Direct Routing

Direct Routing allows businesses to connect their SIP Trunks directly to Microsoft Teams so staff can make, receive and transfer calls from inside Microsoft Teams. Evoke Telecom have extensive experience in delivering service integrations across the UK. Not all SIP service providers are the same, the SIP platforms, features, network topology and commercials will differ. ~ we will find the best one for you.

Greater Flexibility



One commercial route will not fit all customers. Evoke Telecom provides a number of commercial options to best meet the needs of the customer.

Save Time & Money



Get a more cost-effective option to Microsoft Calling Plans with a number of different commercial options to meet your needs.

Unify your Communications



Bring together your internal and external communications; phone calls, video, chat, file sharing, screen sharing and email into one unified integrated application.

Hassle Free Number Porting



Moving to Teams does not mean you have to lose your numbers. Keep them together with any new ones. Seamlessly port your numbers as our dedicated provisioning team will look after the process making it hassle free.

Seamless Migration



Teams may not meet all your telecommunications requirements from day one. Evoke Telecom simultaneously deliver calls to both Teams and your present telephony application providing you the best of both worlds.

Scalability



Evoke Telecoms Direct Routing's delivery method is the same as your present SIP or PSTN provider and not per user.

Future Proof your Business



PSTN and ISDN services will be turned off in 2025. All businesses will have to move to a SIP Trunk based telephone application or a Hosted telephone application.

Reliable SIP Connectivity



Evoke Telecom is one of the leading provider of SIP services in the UK, providing connectivity for customers around the world.

Why Evoke Telecom

- Heritage of voice designing solutions across 3 core areas; SIP, Data and Hosted
- Greater flexibility and proven reliability
- Extensive experience backed by a tradition of excellence
- Get the support when you need it 24/7



Evoke Telecom Services Ltd

The Coach House, One Ash, Loughborough Road, Quorn, Leicestershire LE12 8FH
Tel: 01509 278278 | Email: hello@evoketelecom.com | Web: www.evoketelecom.com