RAMP

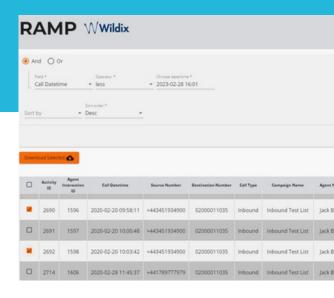
Recordings Archive Management Platform

Securely store, manage and access all your Wildix

call recordings in one platform

by C©TU

RAMP offers a secure call recording archive, also allowing customers to migrate from one UC or Contact Centre platform to another without any concern for lost recordings.



RAMP can house recordings from multiple archives from different systems. It is designed to use the metadata provided for each call to allow RAMP users to search for recordings via an easy to use web interface.

Key Benefits

✓ GDPR Compliance

Delete records at your discretion with a specific GDPR delete options

✓ End-to-end Encryption

Full Encryption path if calls are accessed through RAMP

✓ Easy to use filters and search
Filter by wrap codes, length of call,
agent, or meta-data information

Quality Assurance management tools

Add Notes, including ratings and comments

Security

2-factor authentication, audit logs and customisable user permissions

Wildix Integration

Integrated with Wildix supporting real time transfer of calls to RAMP

Discover how RAMP and COTU's innovative solutions can transform your business—learn more or request a demo today!

Sales: <u>0800 840 3688</u> Service: <u>0344 8118727</u> General: 01509 278278

Email: <u>hello@evoketelecom.com</u> www.evoketelecom.com

