

Charges for services not included in your plan or outside your allowance

A breakdown of charges for services not included in your plan or outside of your agreed allowance. If you are unable to find the charge for the service you require please contact your Account Manager.

Call Type/Calls		O2	EE	Vodafone	Unit
Data	UK data usage	£0.04	£0.05 £0.18 ¹	£0.05	Per MB
Geographic	UK landlines (01, 02, 03)	£0.56	£0.56	£0.61	Per Min
Mobile	On network (i.e. O2 to O2 mobile)	Free	£0.56	£0.61	Per Min
	Cross network (i.e. O2 to EE mobile)	£0.56	£0.56	£0.61	Per Min
	Voicemail	Free	Free	£0.61	Per Min
	SMS & MMS (multimedia message)			£0.61	Per SMS/MMS ²
Premium	Premium (09) numbers call access charge ³	Up to £0.67	£0.65	£0.61 £0.75 ⁴	Per Min

¹ Price per Mb if not part of a package

² Dependent on file size

³ Price displayed is only a part cost of the call, known as an Access Charge, there is also a provider's Service Charge which is variable dependent on the service.

⁴ Please note all pricing excludes VAT

Satellite	Satellite calls - 60 second increments	£8.33	£8.49	Contact us	Per Min
Directory Enquiries	On network directory enquiries (118)	£1.54	Up to £3.72	Up to £3.72	Per Min
	Other directory enquiries (118)	Up to £5.18	Up to £5.18	Up to £5.18	Per 90 Sec
Business Rate	055 numbers	Up to £0.67	£0.16	£0.61	Per Min
	056 numbers	Up to £0.67	£0.31	£0.61	Per Min
	070 personal services numbers	£0.56	£1.11	£0.61	Per Min
	076 paging numbers	Up to £0.67	Up to £0.76	£0.61	Per Min
	07744 and 07755 call forwarding services	£0.31	Up to £1.12	£0.61	Per Min
Freephone	0808, 0800 and 116 numbers	Free	Free	Free	Per Min
Non- Geographic	Non-geographic 084 and 087 numbers access charge	Up to £0.67	£0.09	£0.70	Per Min

Notes

International Calls from the UK

Select the network you are on for call rates to international numbers. If you make regular international calls please contact us as we may have a tariff or bolt-on to help bring down the cost.

- O2
- EE
- Vodafone